

## Impact Report of Hurricane Beryl on Quintana Roo's tourist destinations.

- Today, the coasts of Quintana Roo were impacted by Hurricane Beryl, which made landfall as a Category 2 storm:

### Tourism Infrastructure:

- Overall, the 11 municipalities and 12 tourist destinations in the state report no significant damage to hotel and tourism infrastructure.
- Mobility throughout the state has resumed.
- The alcohol ban is lifted across Quintana Roo.
- Maritime operations remain suspended and will resume as soon as weather conditions allow it.
- The road infrastructure reports no significant impact.

### Current Conditions:

- Some power outages, fallen trees, and flooding have been reported, but these have not affected the operation of tourist destinations.

### Information and Protocols:

- Protocols implemented by the State Government ensured that visitors always had up-to-date and reliable information through the Guest Assist and Guest Locator platforms.
- These platforms provided precise information on over 38,739 tourists across the state, data that was shared with embassies and consulates.
- Additionally, direct assistance was provided through the Guest Assist application.

### Air Operations:

- "Despite some delays and cancellations, none of the 4 airports in the state report any damage to their infrastructure, and their operations are normalizing."

### Temporary Shelters:

- Temporary shelters within and outside hotels have operated as planned and report no incidents. Tourists who were relocated to temporary shelters outside their hotels have now been returned. In Tulum, where the impact was expected, we sheltered over 7,100 tourists.